

TESTIMONIALS FROM WORKLIFE EMPLOYER MEMBERS

"WorkLife's Health Insurance Navigator is an extension of our benefits team: our boots on the ground and our eyes and ears among our associates. The Navigator is hands on and truly devoted to learning everything he can so he may serve our associates' and their families' needs as much as possible.

A great example is of an associate of ours who was new to the United States with limited knowledge about our laws and with reading, writing, and speaking English. With the Navigator's guidance, not only did he help get that associate over the finish line in choosing benefits that are best for his family, but he also helped identify a benefit reduction program that was much needed to help our associate's household income."

"We were very excited to engage WorkLife's Health Insurance Navigator to better educate our employees on their benefits. He was available for one-on-one employee consultations over the phone, in-person by appointment, and also at our annual open enrollment benefits fairs. We received great feedback from our employees that spoke with the Navigator about the education and assistance that was provided to them. Through the Navigator, confidentially, we were able to understand gaps in our employees' understanding of benefits and areas for consideration in improving our plan offerings.

The Navigator's presence at our benefits fairs allowed us to have multiple resources available to assist our employees in understanding their plan options. Being able to direct employees to an external and confidential resource outside of our company provided anonymity and security to our employees who may otherwise have been afraid to speak with anyone about sensitive personal matters. We feel that that working with the Health Insurance Navigator was invaluable to the health and wellbeing of those employees."